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UniPrint Support Program

Enjoy peace of mind!

The UniPrint Support Program offers customers a simple and inexpensive way to ensure your purchased UniPrint products always perform to maximum efficiency, and you always have access to the most current version of the purchased product, with full budget control.

UniPrint Support Program Benefits:

- Frontline Support Services - Members receive unlimited telephone and e-mail support. To ensure that UniPrint software integrates seamlessly within your computing environment, we provide full support to UniPrint-compliant software, and also best-effort support for other customized solutions designed or purchased by your organization. Support services are available from 06:00 to 19:00 Eastern Time (UTC -5).

Note: Product support services are only available to customers with a current and valid UniPrint support contract.

- Feature Upgrades - Members receive update rollups, service packs, and updates to the feature set of a given UniPrint product free of charge.
- UniPrint Newsletter - Members are apprised of the latest updates to UniPrint solutions, such as new software releases, feature releases, service packs and update rollups, via the UniPrint electronic newsletter. Members can purchase any new UniPrint software editions of their choice, without any pre-requisite limitation. The UniPrint newsletter also links members to new white papers, technical documentation, and promotional and reward programs.

Terms & Conditions:

- This agreement is valid subject to payment of the subscription fee, and for a period of 12 months following the payment date.
- Membership can be renewed through your UniPrint resellers.