# Licensing Guide

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# Introduction

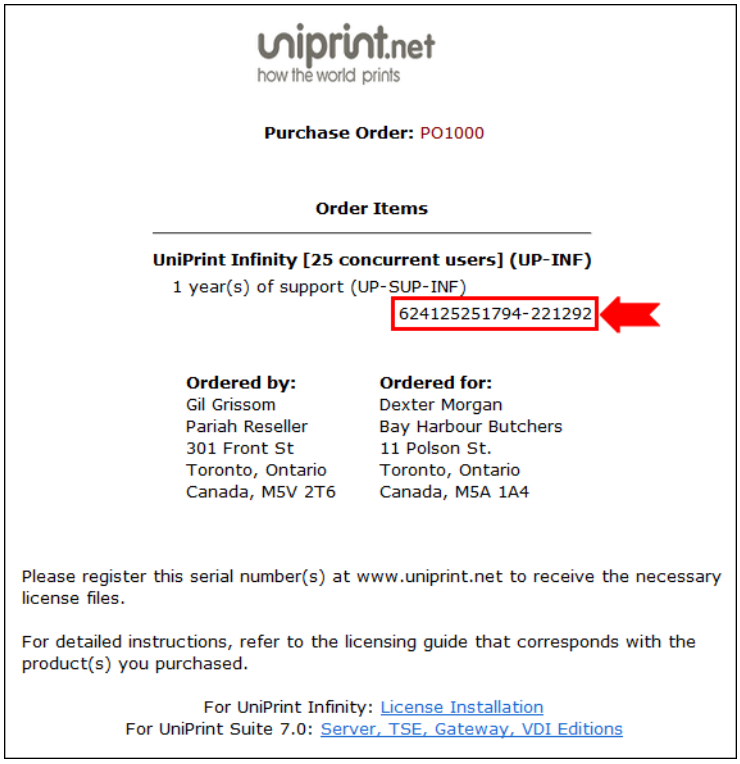
UniPrint Infinity is licensed on a per concurrent user basis and licenses are managed by the License Server component. The License Server component is installed on the Bridge by default. Upon purchasing UniPrint Infinity, an e-mail with a serial number will be sent to you. This serial number needs to be registered through our Web site (www.uniprint.net) before licenses can be issued.

This guide is designed to assist you with registering your serial number(s), applying licenses to your License Server and managing your UniPrint support contract.

# Registering Your Serial Number

Upon purchasing UniPrint Infinity, an e-mail with serial number(s) will be sent to you. To ensure that you receive this e-mail, make sure that your anti-spam software does not filter out e-mail from support@uniprint.net and sales@uniprint.net.

1. From the UniPrint Portal e-mail, take note of the serial number(s).



uniprint.net
how the world prints

**Purchase Order:** PO1000

**Order Items**

**UniPrint Infinity [25 concurrent users] (UP-INF)**
1 year(s) of support (UP-SUP-INF)
624125251794-221292

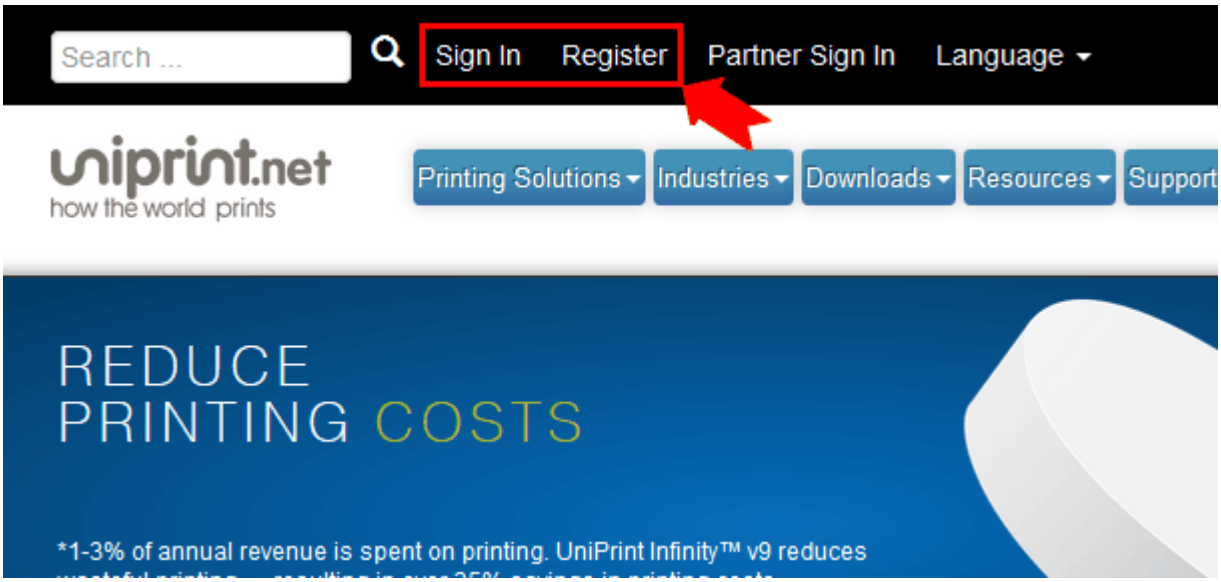
| **Ordered by:** | **Ordered for:** |
|---|---|
| Gil Grissom | Dexter Morgan |
| Pariah Reseller | Bay Harbour Butchers |
| 301 Front St | 11 Polson St. |
| Toronto, Ontario | Toronto, Ontario |
| Canada, M5V 2T6 | Canada, M5A 1A4 |

Please register this serial number(s) at www.uniprint.net to receive the necessary license files.

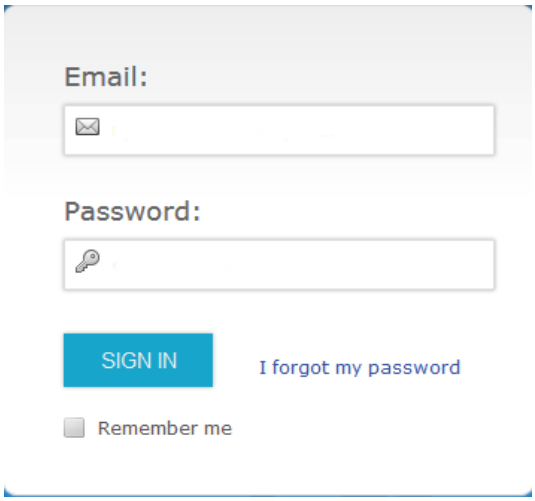
For detailed instructions, refer to the licensing guide that corresponds with the product(s) you purchased.

For UniPrint Infinity: License Installation
For UniPrint Suite 7.0: Server, TSE, Gateway, VDI Editions

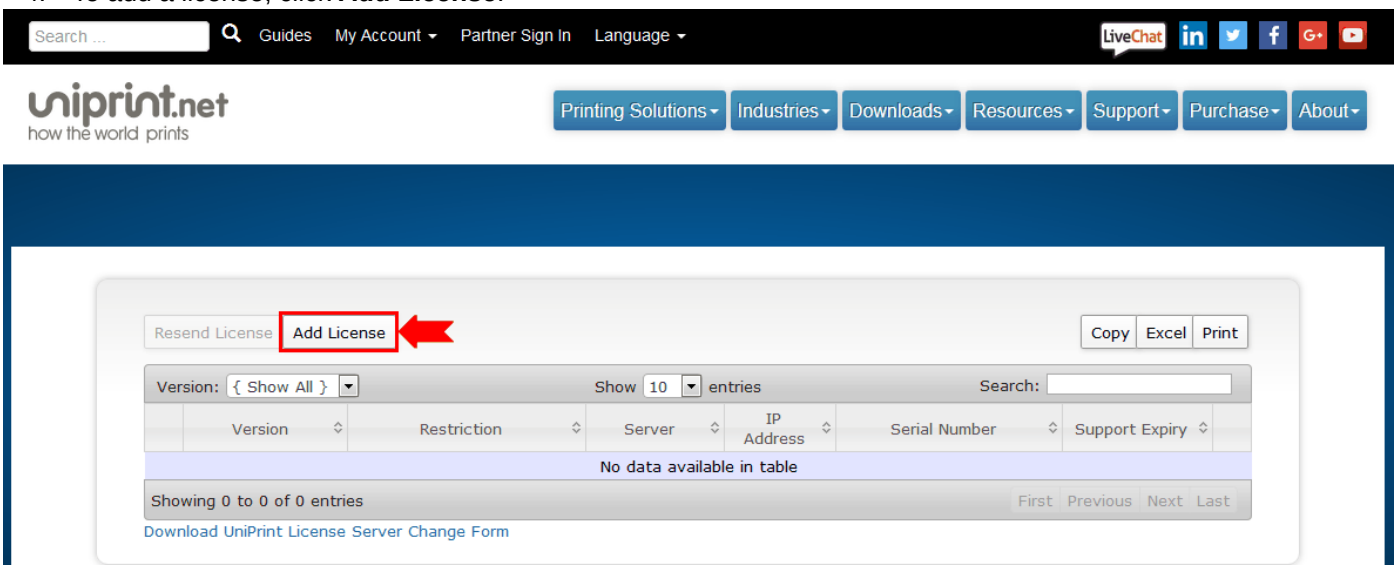
2. New customers are required to register through the UniPrint Web site, www.uniprint.net. Click **Register**, complete the form and then click **Register**. Returning customers, click **Sign In**.



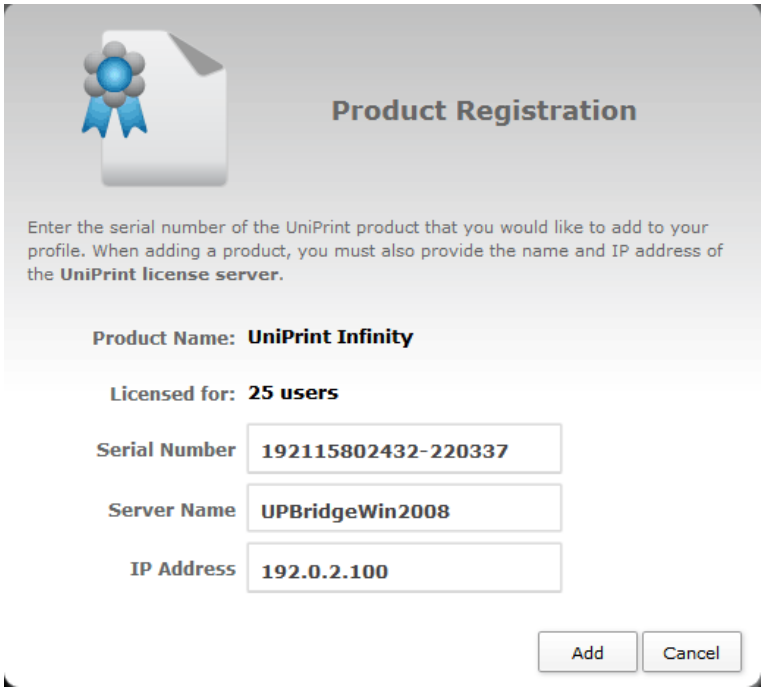

3. For **Returning Users**, enter your e-mail address and password and then click **SIGN IN**.



4. To add a license, click **Add License**.




5. Enter a **Serial Number** (from the e-mail), the UniPrint License **Server Name** and the UniPrint License Server **IP Address**, and then click **Add**.




Your License Management page will be updated and a license file will be sent to you via e-mail from support@uniprint.net. To ensure that this message is received, verify that anti-spam filters are not blocking messages from this e-mail address.

# Applying the License File to UniPrint Infinity

After registering the serial number on www.uniprint.net, another e-mail from the UniPrint Support Team, support@uniprint.net, will be sent with your license file attached as a text file similar to the one below.

Dear Dexter Morgan:
Thank you for purchasing UniPrint Infinity, please find attached to this email the license file for your product.

***Serial Number:*** *192115802432-220337*
***Hostname:*** *UPBridgeWin2008*
***IP:*** *192.0.2.100*

**To Install the License Key:**

1. Rename the attached TEXT file to ".reg" extension.
2. Copy the key file to the server where the License Server component will be installed.
3. Open the UniPrint Management Console and click the Add License button.
4. Browse to the license location and add the license.

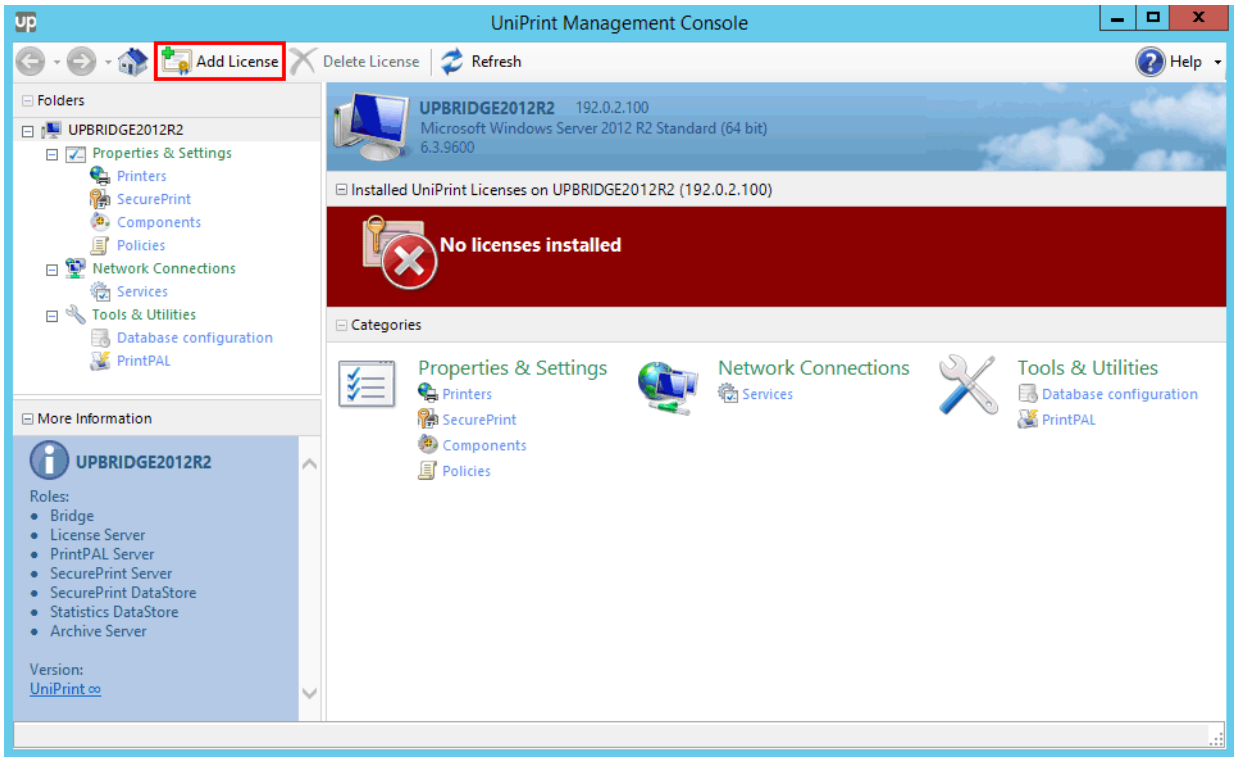
For assistance installing this key, please contact UniPrint Support at:
**Phone:** *+1 (416) 503-9800 option 3*
**North America Toll free:** *1-866-488-3188 option 3*
**United Kingdom Phone:** *+44 (0) 1344-206144*
Thank you for purchasing UniPrint.

1. Save the attachment to a location that is accessible by the License Server. Typically, this file will be attached as **[*LicenseServerName*].txt**.

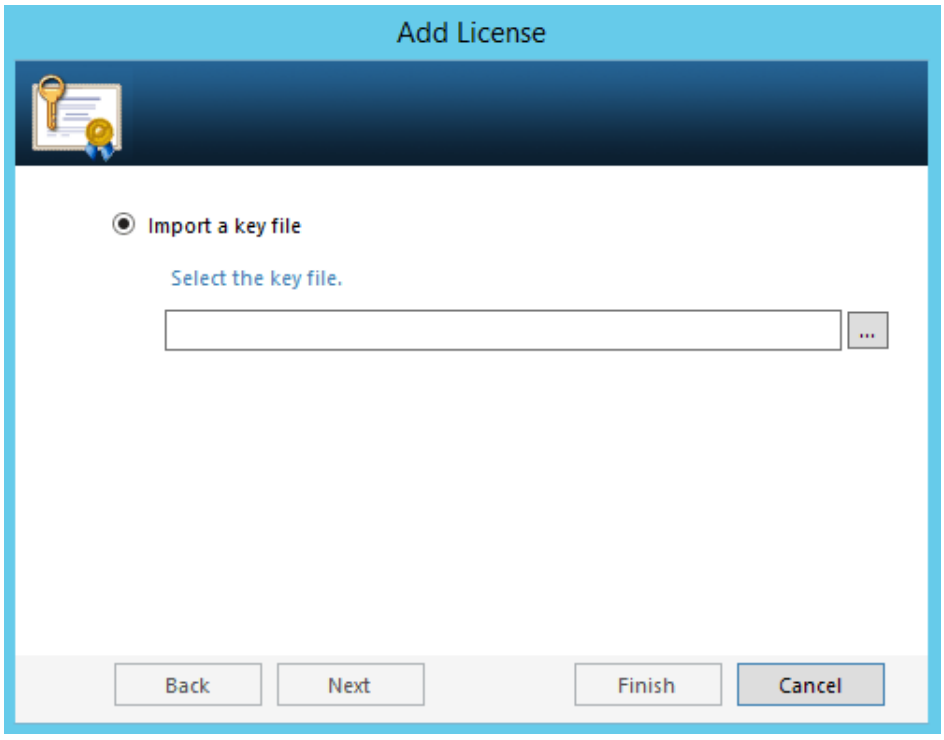
2. Rename the file extension from .txt to .reg.

3. On the License Server, click **Start**, **All Programs**, **UniPrint Suite** and then click **UniPrint Management Console**.

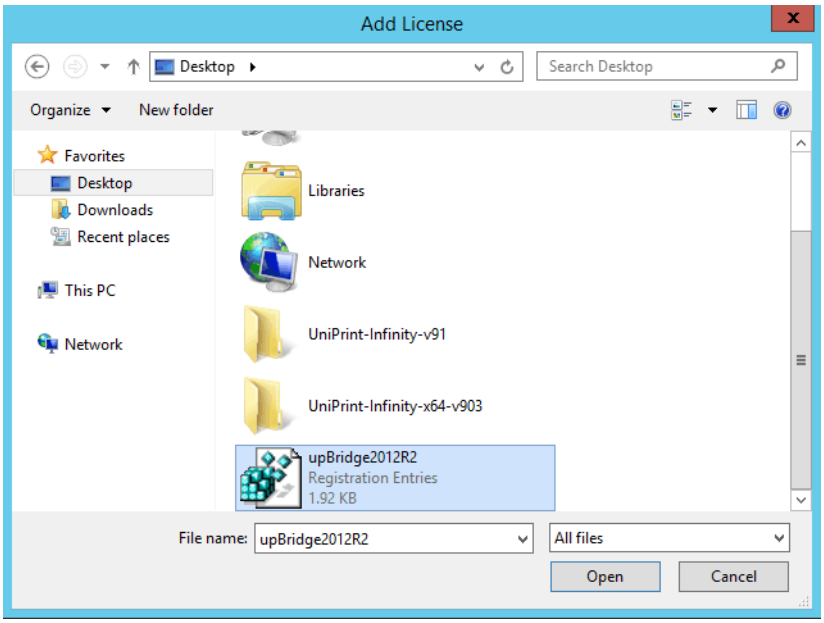
4. Click **Add License**.



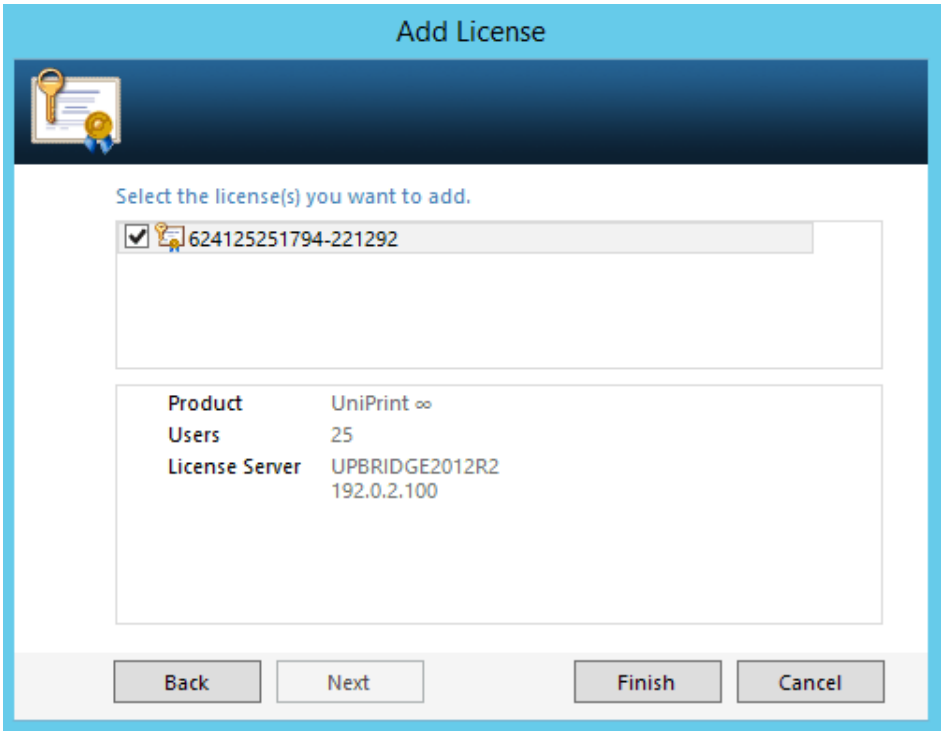

5. Click ... to browse for the UniPrint License file (*.reg).



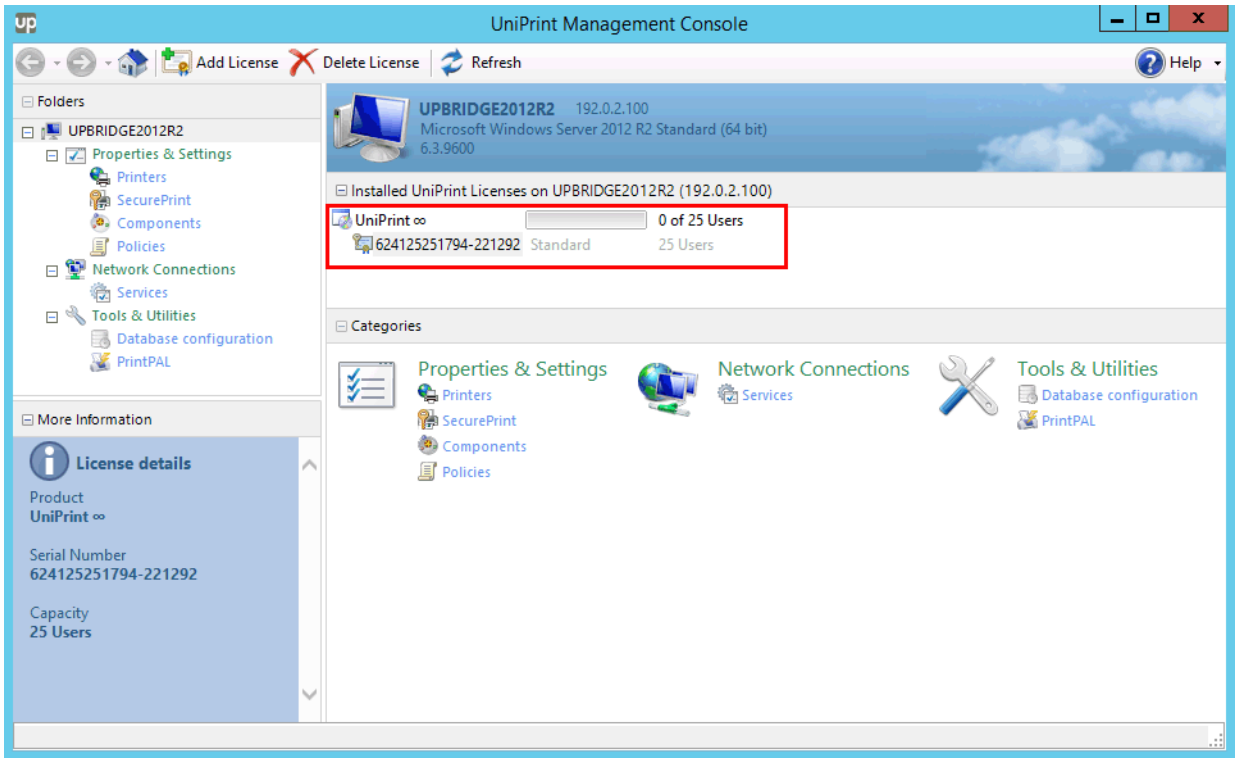
6. Click the license file and then click **Open**.




7. Select the license you want to add and then click **Finish**.



8. The license information should appear under the top banner.

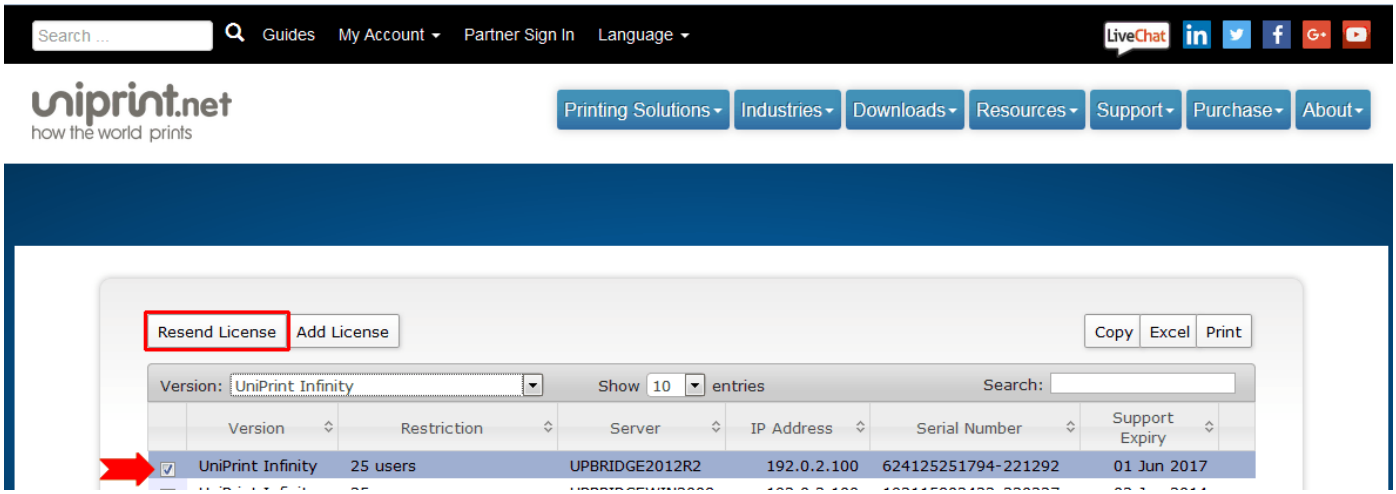



# Retrieving an Existing License File

You can have an existing license file resent to you at anytime.

1. Sign in to your UniPrint.net account by visiting [www.uniprint.net](http://www.uniprint.net). Click **Sign In**. Enter your credentials and then click **SIGN IN**.

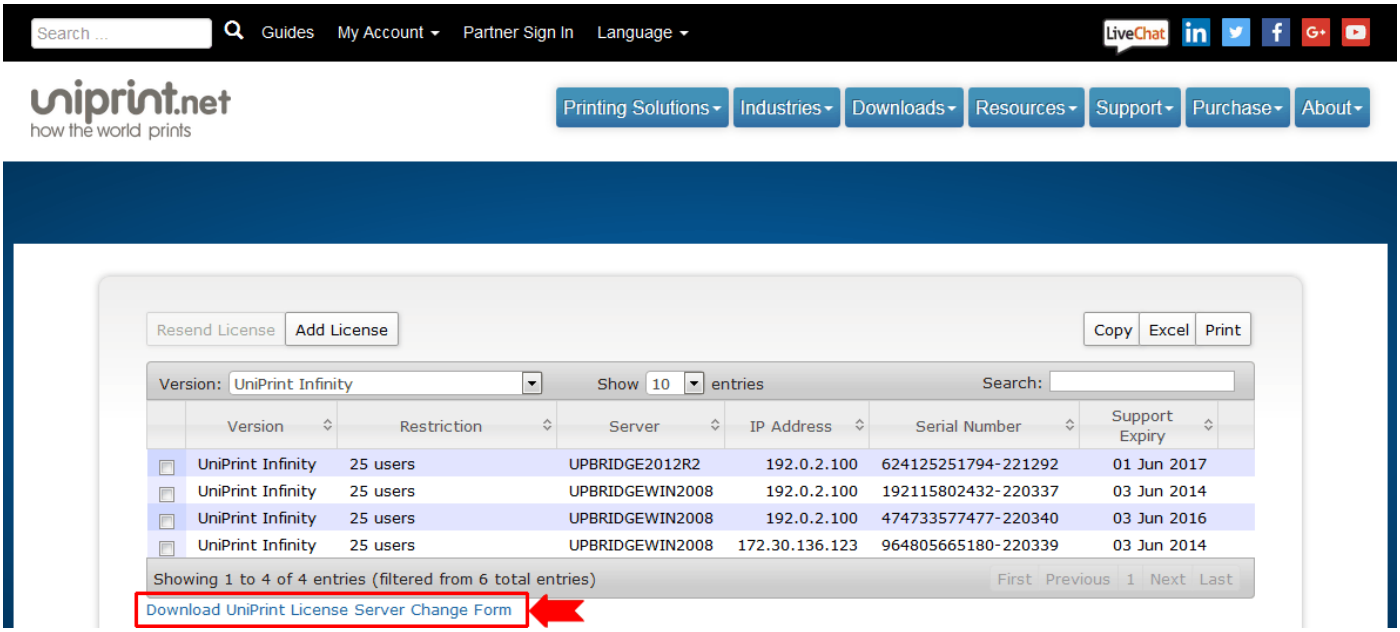
2. Beside the license, click to select the check box and then click **Resend License**.




3. The License file will be sent as an e-mail attachment. Apply the new license file on the appropriate UniPrint License Server.

# Modifying an Existing License

If you wish to change UniPrint License Server information, click **Download UniPrint License Server Change Form** located under the list of licenses. Complete and submit this form to UniPrint Support (support@uniprint.net) and a new license file will be issued to you.

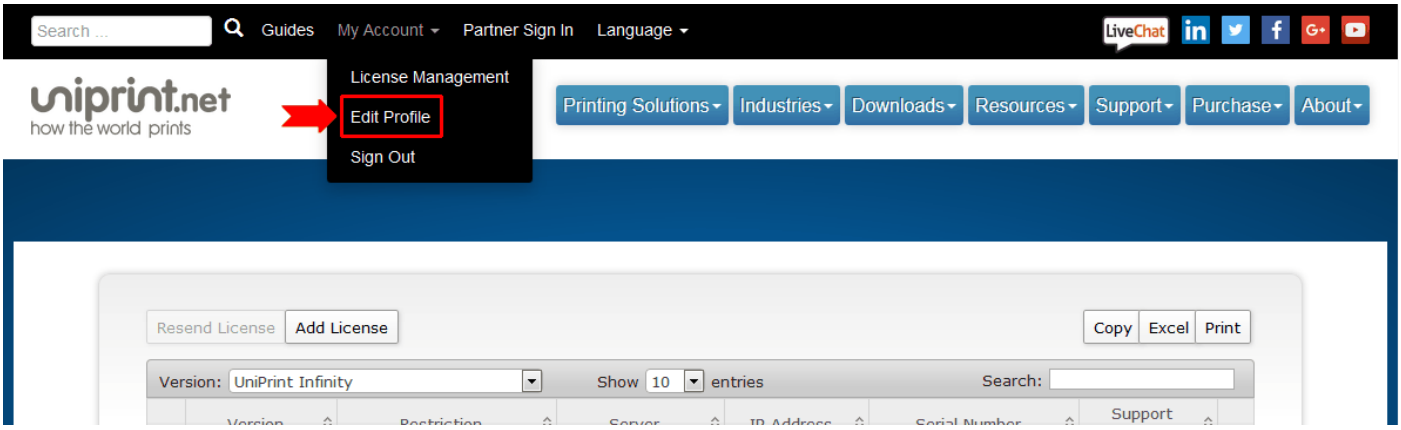



# Updating Your User Profile

It's important to keep your profile up to date, since important information such as Support expiration will be sent to you by e-mail. To update your profile, do the following:

1. Sign in to your UniPrint.net account by visiting www.uniprint.net. Click **Sign In**. Enter your credentials and then click **SIGN IN**.

2. Point to your name and then click **Edit Profile**.




3. Update your information and then click **UPDATE**.